

# MoFloCoCo - Hampden

## Deliverables to improve resident experience of events

### Information - description, reference websites, relevant stakeholders

1.	All future events to appear on Hampden website as soon as date is fixed, even if details not available. [Residents avoid family gatherings/barbecues or parties on such dates]	HPL
2.	Hampden website to have conventional sign-up process for email newsletter.	HPL
3.	MoFloCoCo to publicise Hampden events to residents 7-14 days prior	MFCC
4.	Hampden website to have a residents section like other stadiums <sup>1</sup>	HPL
5.	Hampden website to show parking provision + EDPZ map for visitors as per examples <sup>2</sup>	HPL
6.	Hampden website to promote cycling, provide cyclist access and storage info + facilities <sup>3</sup>	HPL
7.	Hampden to notify visitors that it is situated in residential area without parking facilities	HPL
8.	Hampden website to request visitors to be considerate to residents.	HPL
9.	GCC website to expand, explain and publicise EDPZ system <sup>4</sup>	GCC
10.	GCC to notify MoFloCoCo of Portaloo provision numbers, location and timing prior to events	GCC
11.	GCC to provide MoFloCoCo with details of PNCs issued per street for agreed event	GCC
12.	MoFloCoCo to survey residents following major Hampden events and to communicate results to partners <sup>5</sup>	MFCC
13.	MoFloCoCo to communicate identified hotspots of parking infringement, anti-social behaviour and illicit alcohol consumption to partners	MFCC
14.	Simple parking infringement, anti-social behaviour and illicit alcohol consumption reporting system to be documented and publicised for each of 3 situations: a) witnessing or just having witnessed the behaviour on an event day when a resident can expect multiple police and GCC parking officers to be on patrol in the area, b) when evidence of the behaviour is evident on an event day but the perpetrator is not known to be near the scene and c) at other times.	Police Scotland, GCC Safe Glasgow
15.	MoFloCoCo formally notify GCC that residents ask that horse manure on roads is added to the post event clean-up task list.	MFCC
16.	Travel info to start by discouraging private cars and highlighting parking restrictions. <sup>6</sup>	Police HPL

### Physical Actions - description, reference websites, relevant stakeholders

17.	Event licence to specify provision of adequate numbers, location and timing of Portaloo	GCC
18.	Secure cycle storage racks	HPL
19.	Multiply and improve EDPZ signage	GCC
20.	All horse manure removed within 24 hours of deposit	GCC
21.	Major reduction in EDPZ parking abuse	GCC
22.	Major reduction of urination in public places, private gate gardens and closes	Police GCC

<sup>1</sup> [www.wembleystadium.com/Organisation/Local-Communities](http://www.wembleystadium.com/Organisation/Local-Communities)

<sup>2</sup> [www.sunderland.gov.uk/index.aspx?articleid=9473](http://www.sunderland.gov.uk/index.aspx?articleid=9473) , [www.englandrugby.com/twickenham/visiting-the-stadium/parking](http://www.englandrugby.com/twickenham/visiting-the-stadium/parking)

<sup>3</sup> [www.cicle.org/local-resources/biking-to-dodger-stadium](http://www.cicle.org/local-resources/biking-to-dodger-stadium)

<sup>4</sup> [www.sunderland.gov.uk/index.aspx?articleid=9473](http://www.sunderland.gov.uk/index.aspx?articleid=9473)

<sup>5</sup> [www.moflococo.org/?page\\_id=81](http://www.moflococo.org/?page_id=81)

<sup>6</sup> [www.hampdenpark.co.uk/assets/uploads/downloads/PDFs/travel%20advice/Concert%20travel%20routes%20-%20ACDC.PDF](http://www.hampdenpark.co.uk/assets/uploads/downloads/PDFs/travel%20advice/Concert%20travel%20routes%20-%20ACDC.PDF)